Subject: Urgent: Persistent Browser Tool Failure in Agent Sandbox Environment

Dear Manus Engineering Team,

I am writing to report a persistent and critical issue with the browser tool functionality within the agent sandbox environment.

**Issue Description:** For the past [mention duration, e.g., several hours/day], the browser tool provided to the Manus agent has consistently failed. Attempts to navigate to any URL, including basic sites like google.com as well as specific target URLs required for task completion, result in the tool crashing or returning an error state. The agent is unable to access or interact with web page content.

**Agent ID/Task Context:** [If possible, provide any relevant Agent ID or Task ID, though the agent may not have direct access to this]

**Impact:** This failure prevents the agent from performing essential web browsing tasks, including: \* Verifying information directly from web sources. \* Accessing web pages provided by users or found in search results. \* Discovering new information through web exploration. \* Completing tasks that rely on interacting with web elements.

This significantly hinders the agent’s ability to fulfill user requests and execute planned workflows, particularly those involving data gathering, verification, and interaction with external web services.

**Troubleshooting Attempted by Agent:** \* Retrying navigation to various URLs. \* Attempting navigation to simple, reliable websites (e.g., google.com).

These attempts have not resolved the issue, suggesting a problem within the underlying browser tool or sandbox environment rather than with specific target websites.

**Request:** Could you please investigate this critical issue with the browser tool functionality urgently? Restoring this capability is essential for the agent’s core functionality and user task completion.

Please let us know if any further diagnostic information is required from the agent’s perspective, although its ability to provide deep system-level diagnostics is limited.

Thank you for your prompt attention to this matter.

Sincerely,

[Your Name/Account Identifier]